



Date: 17-Jan-2007

To: Power 10 team  
From: Taro Pharmaceutical Industries Corp.  
IT System

Taro is using Power 10 maintenance software in the following themes:

- Corrective Maintenance.
- Preventive Maintenance. (equipment management and calibration).
- Web application is being used by all our organization's departments to open and report work orders and faults as well as preventive maintenance work orders and the ability to access the organization's data base. It should be emphasized that the forms had been customized to fit our end user's needs.
- Calibration module is being implemented to its fullest, including customization that had been made to fit Taro's needs.
- Spare parts maintenance warehouse management.
- Equipment management, BOM management and its spare parts.
- Currently we are in stage of the Safety module implementation.

POWER 10 is being used by Taro for approximately 9 years (since 1999).

POWER 10 maintenance software has a huge contribution to our organization in the issues of maintenance management: corrective and particularly in preventive maintenance.

As a medicines manufacture we are obligated to the GMP regulations, the authenticity and accuracy of the computerized system to manage the preventive maintenance is correlating to our products' quality.

POWER 10 maintenance software is a computerized system that its authenticity is being proven each time in the validation tests we take, since the first time we install the software and during each improvement and update that are being made to the software.

And few additional words regarding POWER 10 staff:

We know POWER 10 staff for nearly 10 years, It is difficult to describe in words our appreciation and satisfaction with the staff.

From our point of view, they are a software supplier which is a small and highly professional, with technological vision, whose motto is "the sky is the limit".

POWER 10 staff is always attentive to its clients' needs, and as a pharmaceutical company, sometimes our needs are unique, and POWER 10 staff persist to develop, to broaden the software capabilities to fit our unique needs as a client.

The followings are some examples for the customization made by POWER 10 staff to fit our organization's needs:

Audit System, wireless bar-code readers, broadening the calibration module, IT executive reports.

And most important - it is a highly professional staff that provides a perfect service and always friendly.

**Taro Pharmaceutical Industries Ltd.**

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